

WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED

(A Govt. of West Bengal Enterprise)

Mini- Micro Hydel Division

Administrative Building, 2nd Floor, Dowhill Road,

P.O.-Kurseong, Dist: Darjeeling, Pin- 734203.

Email id: de.mmhd@wbasedcl.in

Mobile : +91-9332788634

Memo No: DE (E)/MMHD/Sidrapong-IB/26-27/

Date:- / /2026

To

TENDER NOTICE NO.:- DE(E)/MMHD/HR/26-27/03

Date:- 28/07/2026

The Divisional Engineer (Elect), Mini Micro Hydel Division, WBSEDCL, for and on behalf of WBSEDCL invites sealed tenders from the reputed, experienced and financially sound Indian firms for the work of **“Day-to-day maintenance and Catering Services of Sidrapong, Inspection Bungalow, Sidrapong, Darjeeling under MMHD, WBSEDCL”**.

Sl. No.	Name of the work	Estimated Amount	Earnest Money (Rs.)	Period of Contract
1.	Day-day-day maintenance and Catering Services of Sidrapong, Inspection Bungalow, Sidrapong, Darjeeling under Micro Hydel Division, WBSEDCL, Kurseong.	₹ 14,05,944/- (Rupees Fourteen Lakh Five Thousand Nine Hundred and Forty-Four) only.	₹ 28,119.00 (Rupees Twenty Eight Thousand One Hundred and Nineteen) only	2 (Two) Year

Instruction to Bidder :

- All categories of intending Bidders who have satisfactorily completed at least one work of similar nature under the authority of Bonafied, experienced & Resourceful contractors of State/Central Govt., State/Central Govt. undertaking, Statutory Bodies constituted under the statute of Central/State Govt during the last five (05) years.
- Physical collection of the tender documents containing schedule of work is mandatory from the office of the undersigned on submission of application addressed to the undersigned on any working days from 10:30 AM to 3:00 PM. Tender documents will not be issued/ received by post. Tender send by post will be rejected.
- The Bid shall remain valid for a period of 180 (One Hundred & Eighty) days from the date of opening of bid. Issuance of bid documents will not be construed to mean that such bidders are automatically considered qualified. WBSEDCL reserves the right to reject any bid or part thereof or all bids received at its discretion without assigning any reason whatsoever.

- The tender documents will be issued to only those agencies who have valid GST registration Certificate, PAN No, Trade License, ESIC Registration.
- The name of work and reference no. of the tender should be superscribed on the envelope containing the tender.
- The WBSEDCL does not bind itself to accept the lowest offer and reserves the right to reject any or all tenders without assigning any reason whatsoever
- Rate should be quoted both in words and in figures excluding GST.
- GST as applicable will be paid extra. HSN Code to be mentioned.
- The rate should quoted shall be firm and net. No price escalation or revision of rates shall be considered during the period except the charges, if any in the taxes & duties.
- Reference of Tender Notice with due date of opening should be super scribed in the envelope supported with Trade license, Valid GST registration certificate, Pan card, Professional tax registration certificate and payment challan.
- All pages of the tender document must be signed with company's seal by the tenderer.
- Any corrections in the tender should be signed by the tenderer before submission of the tender. Canvassing in correction with tenders is strictly prohibited and the tenderer who resort to canvassing, will be liable for rejection.
- The intending tenderers are to submit the sealed tender papers in the specified tender box at the Office of the Divisional Engineer (E), Mini Micro Hydel Division, WBSEDCL.
- Tenders received after due date and time shall not be entertained under any circumstances.
- The WBSEDCL may at its discretion ask any bidder to produce the detailed price analysis for the quoted rate.
- Intending bidders maybe visit the site giving prior intimation to the office before submission of tender.
- The tenderer will have to quote their rates in figure as well as in words strictly in the format furnished in the tender documents. If there is discrepancy in figure and word the amount stated in word shall prevail.
- The tender by a partnership firm must be furnished with full names of all partners and be signed with partnership name, followed by the signature(s), designation(s) of the authorized partner(s) or other authorized representative(s).
- The WBSEDCL does not bind itself to accept the lowest offer and reserves the right to reject any or all tenders without assigning any reason whatsoever.
- The **Earnest money** shall be submitted in the form of **crossed demand draft/bankers cheque in favour of 'West Bengal State Electricity Distribution Company Limited'** on any scheduled bank in India and **payable at Kurseong** failing which the bid shall be considered as non responsive and hence liable for rejection. The Earnest money thus deposited will be converted as the initial security deposit for the successful bidder.
- Any other details may be collected from the Asst. Manager (HR&A), Mini Micro Hydel Division, WBSEDCL, Kurseong Mob No. 9832026950.

1. The schedule of notice, sale, submission and opening of tender:-

- | | |
|---|--|
| i) Notice inviting Tender [NIT] | DE(E)/MMHD/HR/26-27/03 Dated :- 28/07/2026 |
| ii) Place, date & time for Sale of Tender Document | O/o The Divisional Engineer (Elect.)
Mini Micro Hydel Division,
Administrative Building, WBSEDCL
Dowhill Road, Kurseong, Pin-734203
Dist.- Darjeeling, West Bengal.
28/07/2026 to 27/08/2026
[10:30 a.m. to 2:00 p.m.] |
| iii) Last date and time for submission of bid | 31/08/2026 up to 02:00 p.m. |
| iv) Place, date & time for opening of bid in presence of Bidders representative | O/o The Divisional Engineer (Elect.)
Mini Micro Hydel Division
Administrative Building, WBSEDCL
Dowhill Road, Kurseong, Pin-734203
Dist.- Darjeeling, West Bengal.
[31/08/2026 at 03:00 p.m.] |

Encls: - 1. Scope of Work
2. Terms & Conditions
3. Schedule of Charges of Food stuff (Annexure-A).



(S J Dukpa)
Divisional Engineer (E)
MMHD, WBSEDCL

Scope of work

- a) To look after the Inspection Bungalow 2 nos. Room (4 single bedded) in each accommodation including drivers, & caretakers rooms, furniture, furnishing articles, bed sheets, towels, linens, curtains, crockery on day-to-day basis along with the two rooms of Annexure Building.
- b) Daily sweeping moping, cleaning and dusting of floors, stairs, rooms, corridor, veranda and walk way etc. and various grill, windows, doors, partitions, soft furnishing articles etc. Including the supply of brooms, mop, brush, Sanitization & Hygiene materials etc.
- c) Arrangement of prompt 'Attendant' service for the visitors.
- d) Washing, cleaning and ironing of all bed sheets, bed covers and other linens.
- e) Daily rubbing and cleaning of toilets, wash basins with disinfectant with acid, Phenyl etc.
- f) Cleaning the drain including removal all sewage / garbage etc. once in a week.
- g) Guarding of the Inspection Bungalow and maintain the safety & security of the premises.
- h) Cooking and serving the same for officials who will stay at Inspection Bungalow including washing and cleaning of utensils, removal of garbage etc. Cost of fooding etc will be borne by the visitors as per approved rate and qualities.
- i) To ensure continuous water supply including tit bit repairing of water supply line as and when required.
- j) Maintenance of the Register and collection of charges from the visitors staying at the Inspection Bungalow as per Company's rate to be fixed time to time and deposit the same to cash section of MMHD, Kurseong, WBSEDCL at least once in every Month positively.
- k) Gardening including proper floriculture in all the seasons with different reputed flowers.
- l) Day to day Catering service to the Visitors as per Menu (of approved qualities) indicated in Annexure -A (enclosed).

Terms and Conditions:-

1. The contractor shall have to maintain a stock register of the articles as above at his own arrangement and cost and bear the total cost of any loss or damage of any articles belonging to the WBSEDCL's Inspection Bungalow on demand. If necessary Company reserves the right to adjust demurrages from pending Bill/s of the Contractors/Performance Bond/ Security Deposit.
2. Replacement of electrical installation / fittings such as Emergency Lamp, Geyser, Water Filter, Electrical Wirings, Light fittings, bulb and fluorescent tube etc. of the I.B. shall be maintained at Company's cost on the basis of survey report. The installations of the Inspection Bungalow will remain under agency's custody and they will remain responsible for security of those items. In case of any damage / defect the same be intimated to the Office for further actions.
3. Cost of cleaning materials like vim, Detergent, Soap, Phenyl, Naphthalene, Odonil etc. Will be borne by the Contractor. The contractor shall supply approved quality of liquid hand soap, toilet/ bath soap, Mosquito repellents etc. at his own cost.
4. The catering service as above shall include cooking, serving of tea & coffee breakfast, lunch, Tiffin, snacks, dinner etc. to the visitors daily. The rate of food to be collected from Visitors as per schedule in annexure-A for which the required crockery articles shall be supplied by the Company and to be placed under his control for efficient running of Inspection Bungalow. Any damage/ loss of articles so provided by the company during tenure of this contract shall have to be made good at the cost of the contractor. Before commencement of the work the agency will check-up the existing articles at Inspection Bungalow and make a record in dead stock register.

5. Those visiting I.B. shall be charged as per rate for food and beverages now in existence and revised from time to time.
 6. Fresh supply of all kinds of articles, either additionally or in replacement due to normal wear and tear, shall however be made at Company's cost on survey.
 7. The successful Contractor shall have to deposit the charges as collected under Sl. No. 01 (j) above to the Asstt. Manager (F&A), MMHD, with detailed statement and I.B. Registers, duly authorized by officer-in-charge of the Bungalow failing which the monthly bill will not be released.
 8. The successful tenderer should provide standard Liveries to Attendant, Cook, serving personnel at his own cost so as to make them presentable and well dressed.
 9. If any poor performance of the contractor is observed, the company will have every right to deduct necessary amount and may withdraw the order.
 10. (i) Monthly payment of maintenance and catering service will be made by A/c Payee cheque or RTGS after deducting all the taxes & duties as applicable by the Asstt. Manager (F&A), MMHD, against monthly bill duly certified by the Supervising/Nodal officer and the controlling officer of the inspection Bungalow and on deposition of collected charges from the visitors.
(ii) Monthly bill to be submitted with attendance, acquaintance roll, pay slip along with bank payment statement, EPF payment details with acknowledgement.
 11. Initially the rate contract may be placed for 02 (Two) Years with the successful tenderer and which may likely to be continued further, if necessary, subject to considering the performance.
 12. For maintaining the service effectively and satisfactorily, initially the following personnel shall have to be deployed by the contractor:-
 1. Skilled Personnel - 1 (one) no.
 2. Unskilled Personnel - 2 (Two) no.
- Note:-** No under-age personnel be engaged for rendering the maintenance and catering Service at Inspection Bungalow. The violation of the same shall attract penal action as per relevant act.
13. The visitors will pay the rent, cost of food, etc. as per Company's rate and collection of the same has to be arranged by the Contractor against proper bill.
 14. Wages of the workmen shall have to be disbursed as per minimum wages Act (revised from time to time) and necessary wage Register for the purpose shall have to be maintained by the Contractor. Payment of wages to the workmen engaged by the Contractor should be made in the respective bank account of the contract labours (copy of revised monthly wages is enclosed), Annexure – B.
 15. The successful contractor shall be liable to make payment of compensation to workmen engaged for this job as per provision of Workmen's Compensation Act, 1923 in the case of any casualties take place while on duty.
 16. The contracting agency shall preferably make arrangement for disbursement of wages etc. to its employee through schedule Commercial Bank after due intimation to controlling Officer.
 17. The successful tenderer shall have to comply the provisions of Employees Provident Fund and E.S.I. Act. and shall be liable for deduction of Provident Fund/ E.S.I. Contribution of their workmen & deposit the same with the respective Authorities along with required share of Employer's contribution. In case

of non-applicability/ availability of E.S.I. the Mediclaim Policy of desired amount is required to be procured by the Contractor.

18. Identity Card of the Contract labour/part-timer:

The Contractor engaging contract labour/ part-timer must ensure 100% compliance of Issue of Identity Cards to such persons. A copy of Identity Cards of Labourers engaged shall be submitted to this end for record.

19. Payment of bonus to the contract labour:

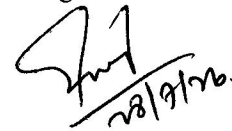
The Contractor shall ensure that contract labour engaged in different works are extended with statutory bonus and same should be released in presence of an AM(HR&A)/ authorized representative by way of witnessing and certifying the same.

20. Work Permit:

The contractor must ensure that no contract labour is engaged without a work permit to be issued by the Asstt. Manager (HR&A), MMHD to those contract labours who are to be engaged in the I.B. The name of the contract labours engaged shall be provided, in the work permit.

21. The company shall provide free Water Supply, Electricity for running I.B. smoothly. Fuel cost for cooking is to be borne by the contractor.
22. The successful Contractors shall have to execute an agreement with the WBSEDCL on a Non-Judicial Stamp paper of ₹ 100/- for the service contract.
23. Bidders have to submit EMD amounting to ₹ 28,119.00 (Rupees Twenty Eight Thousand One Hundred and Nineteen) only in favour of WBSEDCL payable at Kurseong in the form of D.D./Banker Cheque along with their Bids. The EMD will be returned to the unsuccessful bidder after finalization of the tender
24. On receiving tenderer's acceptance for the work, the earnest money deposited with the tender will be automatically converted to form a part of security money. Further additional security money @ .8 % (point Eight percent) from each monthly bill shall be deducted so that the total deduction together with 2 % (Two Point percent) security money already taken shall constitute not less than 10 % (Ten percent) of the total value of the contract. The total Security Deposit amount will be returned after 06 (Six) months from the date of the completion of the contract
25. It shall be responsibility of the Contractor to ensure possession of valid Registration No., Trade License, GST Registration No. and Income Tax clearance certificate, PF registration and deposition challan, ESIC registration and deposition challan of the workmen and other documents as per law.
26. The successful contractor shall ensure all catering arrangement prepared at the I.B. premises within 24 hours notice.
27. The successful contractor or the workmen engaged at Guest House shall not indulge in any improper activities, which are not directly or indirectly related with contract job.
28. All liability arising out of dispute of workmen or accident or any other incident whatsoever shall rest on the Contractor. The company will not bear any liability in case of occurrence of any such events.
29. The standard rate chart of food stuff is marked in the "Annexure- A". The food stuff must consist of fine quality of rice, flour, fresh quality of livestock, fruit and vegetables. Preparation of food stuff should be made from approved quality of oil and spices.

30. The Contractor shall inspect as a part of the housekeeping and maintenance work, the water supply points plumbing installations, toilets, electrical light and fan points, tower bolts, locks and keys of the wooden cupboards of the room and also room air conditioners, battery to the wall clock and in the remote control of the TV set, charges in the guest house etc., and bring to the notice of the caretaker/ company's in-charge/authorized representative in the event of any major defect/ damages of any item so that the same could be attended immediately.
31. All staff employed by the Contractor should be in proper uniform while on duty. The Contractor should supply the uniform without colour specification and pattern approved by the WBSEDCL. It would be noted by the Contractor that in any case of the workers employed by the Contractor are found to be on duty without the uniform, a penalty will be imposed suitably decided by WBSEDCL.
32. The Contractor should ensure safety of the belongings of the inmates in the Inspection Bungalow. However, in case of any untoward incident like theft or loss of any belongings/cash that takes place from the occupant's room due to negligence on part of the worker employed by the contractor, the contractor would be liable for compensating the loss.
33. The company will provide bed linen and bath towels to the Contractor. The Contractor shall be responsible for the safety & security of all the items of furniture's and fixtures, equipment, locks, buckets, mugs electronic appliances etc. The Contractor shall have to hand over all items provided to him, as indicated elsewhere, to the Company at the time of termination of the contract.
34. **Controlling Officer:** The Divisional Engineer (Elect.), MMHD, WBSEDCL, Kurseong.
35. **Supervising /Nodal Officer :** The Assistant Manager (HR&A), MMHD, WBSEDCL, Kurseong.
36. **Paying Officer:** The Assistant Manager (F&A), MMHD, WBSEDCL, Kurseong



(S J Dukpa)
Divisional Engineer (E)
MMHD, WBSEDCL



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Tender Notice no:- DE(E)/MMHD/HR/26-27/03

Date:-28/07/2026

Bid Sheet

Name of the Work:- Day-to-day Maintenance and Catering Services of SHP Inspection Bungalow” Sidrapong, Dist. Darjeeling under Mini Micro Hydel Division, WBSEDCL, Kurseong.

Period of operation 2 years (01/10/2026 to 30/09/2028)

Sl No	Description of Work	Rate Per Month
1	Day-to-day maintenance of the Inspection Bungalow 2 nos. Rooms (2 single bedded) in each accommodation and drivers, & caretakers rooms and two rooms at annex Building including, furniture, furnishing articles, bed sheets, towels, linens, curtains, crockery etc. Arrangement of prompt 'Attendant' service for the visitors.	Quoted rate In Words:-
2	Daily sweeping, moping, cleaning and dusting of floors, stairs, rooms, corridor, veranda and walk way etc. and various grill, windows, doors, partitions, soft furnishing articles etc. Including the supply of brooms, mop, brush etc. Washing, cleaning and ironing of all bed sheets, bed covers and other linens.	
3	Maintenance of the Register and collection of charges from the visitors staying at the Inspection Bungalow as per Company's rate to be fixed time to time and deposit the same to cash section of MMHD, Kurseong, WBSEDCL at least once in every Month positively.	
4	Guarding of the Inspection Bungalow and maintain the safety & security of the premises.	
5	Gardening including proper floriculture in all the seasons with different reputed flowers.	
6	Day-to-day Catering service to the Visitors as per Menu (of approved qualities) indicated in Annexure -A (enclosed).	
7	To ensure continuous water supply including tit bit repairing of water supply line as and when required. Cleaning the drain including removal all sewage / garbage etc. once in a week.	

The tender shall remain valid for (06) six months from the date of opening of the tender.

The bidders are to quote rate inclusive of all taxes, duties/levies and any other incidental charges related with the work but excluding GST.

I/we am/are agreeable to carry out the work as per rate quoted above by me/us following the enclosed schedule of works and to abide by all terms and condition as stipulated in the tender document.

Address of the contractor:-

